

 Tesla, Inc. Service Bulletin		<h2>Update Vehicle Firmware to Correct Time to Display Video from Rearview Camera</h2>	
SB-22-00-004 March 24, 2022			
Classification		Section/Group	Mobile Service
Recall Bulletin		00 - Inspection & Service	Can Perform (where permitted)
Model Year	Model	Country/Region	Build Location
2017 - 2020	Model 3, Model S, Model X	North America, South Korea	Fremont
<small>The model(s) and model year(s) listed are a general approximation of the affected VIN list. Refer to the VIN/Bulletin Tracker or Customer/Vehicle profile to determine applicability of this bulletin for a particular vehicle.</small>			

Recall Bulletin: Recall Bulletins are mandatory service procedures that must be carried out by Tesla-certified Service Centers. Recall work performed by uncertified technicians could lead to unsafe conditions or voided warranty provisions.

Condition

Certain Model 3, Model S, and Model X vehicles equipped with Autopilot 2.5 and firmware version 2021.44.25 through 2021.44.25.2, upon shifting into reverse, may not display the video feed from the rearview camera within the required time.

Correction

Update the vehicle firmware to version 2021.44.30 or later.

Correction Description	Correction	Time
Inspect Vehicle Firmware Version; No Update Necessary	S012200004	0.05
Inspect And Update Vehicle Firmware To Correct Time To Display Video From Rearview Camera	S022200004	0.05

Procedure

On the vehicle touchscreen, touch **Controls** (vehicle icon) > **Software**, and then scroll down to display the vehicle firmware version.

- If the vehicle is operating with a firmware version before 2021.44.25 or later than 2021.44.25.2, no further action is necessary. Use correction code S012200004.
- If the vehicle is operating with firmware version 2021.44.25 through 2021.44.25.2, then update to version 2021.44.30 or later (refer to Service Manual procedure 00020003; [Model 3](#), [Model S](#), [Model X](#)). Use correction code S022200004.